

## ALLYHEALTH = THE INDUSTRY LEADER IN GROUP TELEMEDICINE

Doctor Network Quality Management:	Best Technology in The Industry:
<ul style="list-style-type: none"> <li>• All doctors are licensed in the states in which they are providing service</li> <li>• All doctors are board certified, credentialed, and carry malpractice insurance</li> <li>• Multilingual doctors available in most states</li> <li>• Highest quality standards and NCQA and URAC guidelines</li> <li>• Background checks with primary source verification</li> <li>• Credentialing every 36 months</li> <li>• Average experience of 15 years for our doctors</li> <li>• Specialized training in communication and diagnosing patients over the phone and through online video</li> <li>• We review 10% of all consultations annually and perform random peer reviews monthly</li> <li>• All pediatric patient calls under 2 years old are reviewed</li> <li>• All high acuity diagnoses are reviewed</li> <li>• For unresolved issues, we refer to the quality management committee, which meets weekly</li> </ul>	<ul style="list-style-type: none"> <li>• iOS and Android Mobile Apps                             <ul style="list-style-type: none"> <li>○ Access to online care from anywhere</li> <li>○ Schedule appointments on the go</li> <li>○ Speak with providers via front-facing camera on your phone or tablet</li> <li>○ Complete medical history</li> <li>○ Send and receive secure, HIPAA-compliant messages</li> <li>○ Access to lab tests &amp; medical files</li> </ul> </li> <li>• Video Chat                             <ul style="list-style-type: none"> <li>○ Proprietary video collaboration software</li> <li>○ Supports application sharing, desktop sharing, movie sharing, file sharing, USB device sharing and remote camera control</li> <li>○ Supports extremely low bandwidth (requiring only a fraction of the bandwidth of Skype, WebEx, Polycom, Adobe, Cisco, etc.)</li> <li>○ Works well over 3G/EVDO cellular air card</li> <li>○ High resolution video and wideband audio</li> <li>○ All traffic is encrypted with FIPS 140-2 256 bit AES</li> <li>○ Large scale deployments with fortune 500 and military use</li> </ul> </li> <li>• Continuity of Care                             <ul style="list-style-type: none"> <li>○ Patient receives “discharge instructions” after consultation via patient portal and secure email</li> <li>○ Patient’s personal health record is updated with consultation information</li> <li>○ Patient’s primary care physician can receive consultation history if requested</li> </ul> </li> </ul>
<b>24/7 Integrated Health Call Center:</b>	
<ul style="list-style-type: none"> <li>• Onsite medical trained health service call center</li> <li>• 100% healthcare industry focus</li> <li>• Trained to express empathy and patience</li> <li>• Answer member health questions</li> <li>• Take personal health histories (for customers who do not want to do so on the online portal)</li> <li>• Triage to doctors</li> <li>• Multi-lingual and TDD enabled</li> </ul>	